

Registration Requirements for All PSW Applicants

Every applicant for registration with the Health and Supportive Care Providers Oversight Authority (HSCPOA) must meet the following requirements for registration (detailed information about each requirement is available in [the Application Guide](#)):

Relevant education and/or experience: Each of the three available pathways to registration describes the relevant education and/or experience required to be eligible for that pathway.

Language proficiency: Every applicant must be able to speak English or French with reasonable fluency. The various ways an applicant can demonstrate that they meet this requirement are found in [HSCPOA's Language Proficiency Policy](#).

Criminal Record Screening: Every applicant must submit a Criminal Record and Judicial Matters report from their local police services.

Government-issued Photo Identification: All applicants are required to provide a copy of a currently valid, government-issued photo ID from their province/territory or federal government. Examples of acceptable government-issued ID include a driver's license, passport, or other government issued photo identification (provincial health cards are NOT accepted).

Photograph: All applicants are required to upload a JPEG file of a headshot (head and shoulders) photo with their application, similar to a passport photo.



Path 1: Ontario Education

Completed a PSW education program in Ontario

Completed a PSW program that meets Ontario Ministry of Colleges and Universities requirements for the issuance of a PSW certificate.

The applicant successfully completed a PSW program on or after July 1, 2014* from one of the following Ontario institutions:

- District School Board
- Private Career College
- College of Applied Arts and Technology
- Indigenous Institution

The applicant is able to submit a copy of their PSW certificate or diploma confirming the date they completed the PSW program.



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* Applicants who completed an Ontario PSW program prior to July 1, 2014 may be eligible for the 'Employed as a PSW in Ontario' pathway to registration

Path 2: Employed as a PSW in Ontario

Employed by a prescribed employer as a PSW within the previous three years and:

- Has provided at least 600 hours' care as a PSW, **or**
- Has completed a 600-hour education program

Employed as a PSW by a prescribed Ontario employer within the three years before applying for registration.

(A list of eligible/prescribed employers is available in [HSCPOA's Application Guide](#))

The applicant's prescribed employer confirms their employment and attests to their current PSW skills **AND:**

- A. The prescribed employer confirms that the applicant has provided at least 600 hours of care as a PSW in Ontario, **OR**
- B. The applicant has completed a program (including programs from outside Ontario) that was at least 600 hours and was designed to prepare an individual to provide personal support services

The applicant's employer completes the [Confirmation of Employment and Personal Support Worker Skills](#) form confirming employment and attesting to the applicant's skill as a PSW, **AND:**

- A. The employer attests that the applicant has provided at least 600 hours of care in Ontario, **OR**
- B. The applicant submits a diploma and transcript confirming their successful completion of an eligible education program that was at least 600 hours long



Path 3: Labour Mobility

Currently on a PSW or equivalent registry or directory in a Canadian province/territory outside of Ontario

Member of a PSW or health care aide registry or directory from outside Ontario but within Canada.

The applicant is a current member in good standing* of one of the following registries:

- *British Columbia Care Aide & Community Health Worker Registry*
- *Alberta Health Care Aide Directory*
- *Nova Scotia Continuing Care Assistant Registry*

An applicant who has not provided health and supportive care services in the preceding three years before their application they must successfully complete a competency assessment approved by the CEO**.

The applicant has arranged for a [Letter of Standing for Registration with HSCPOA](#) from their current registry/directory to be sent directly to HSCPOA.



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* The applicant is not the subject of any discipline or fitness to practise order, any proceeding or investigation, or any interim order or agreement as the result of a complaint, investigation or proceeding. The applicant is in compliance with any continuing competency/quality assurance requirements of the registry or directory.

** The competency assessment is expected to be available in January 2025. Labour mobility applicants who have not provided care in the previous three years are not eligible for registration through the Labour Mobility pathway at this time.