



HSCPOA Bulletin

Ontario's Personal Support Workers (PSWs) can soon apply for registration with the new Health and Supportive Care Providers Oversight Authority.

TORONTO, Ont., June 4, 2024

Ontarians, including residents in their homes, hospitals, long-term care facilities, retirement homes, or other health care environments, can expect that registered PSWs will be held accountable by HSCPOA for their supportive care services provided.

Beginning December 1, 2024, Personal Support Workers in Ontario will have the option to register with HSCPOA.

Ontario's Personal Support Workers, that have met the qualifications required for registration, will have an opportunity to [apply for registration with HSCPOA](#). There are currently no application or registration fees.

Committed to Protecting the Public

Ontario's Ministry of Health has prioritized public protection for recipients of supportive care services. Through regulation, the public can be confident that registered PSWs deliver safe, competent, ethical, quality care to recipients. There are many benefits. All PSWs registered with HSCPOA are held accountable to [HSCPOA's Code of Ethics – Ensuring safe, quality care](#). Learn more about the [Benefits to Registration](#).

About HSCPOA

Under the [Health and Supportive Care Providers Oversight Authority Act, 2021](#), a new regulatory approach is being implemented for the oversight of individuals providing health and supportive care services in Ontario, beginning with Personal Support Workers (PSWs). This work is being carried out through the Health and Supportive Care Providers Oversight Authority (HSCPOA), which was established by the Government of Ontario in the interest of public protection.



The creation of HSCPOA recognizes the important role that PSWs play in the Ontario healthcare system and strengthens health human resources oversight by ensuring quality care, consistency of education and training of PSWs, and transparency for the public regarding the PSW workforce. Learn more at, [About HSCPOA – Who We Are and What We Do](#).

Quick Facts

- HSCPOA is governed by a Board of Directors.
- HSCPOA operates in the public interest.
- We fulfill our mandate by implementing a system of checks and balances including ensuring all registered PSWs have met the minimum requirements for registration, an established Code of Ethics that PSWs are required to meet and maintain, and a complaints process if there is a concern about the supportive care services provided by a PSW registered with HSCPOA.

For more information, visit hscpoa.com

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