



Health and Supportive Care Providers
Oversight Authority



About HSCPOA

Who we are and what we do

The Health and Supportive Care Providers Oversight Authority (HSCPOA) was created by the Government of Ontario to support public protection.

We do this by registering and holding Personal Support Workers (PSWs) who choose to register accountable for safe, quality, ethical care provided to Ontario residents in their homes, hospitals, long-term care facilities, or other environments where care is provided. **We do this by:**



Maintaining an online Public Register with easy-to-find information about all registered PSWs in Ontario.



Protecting the public by addressing complaints, providing dispute resolution, and overseeing disciplinary procedures.



Establishing consistency in education, training and competency requirements.



Authorizing qualified PSWs to use the Visual Mark to show they are registered with HSCPOA.



Holding registrants accountable to a Code of Ethics.



Enhancing public trust in registered PSWs and respect for the work they do.

For more information, visit: hscpoa.com

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Quality care is the cornerstone of our healthcare system and PSWs play a critical role. As part of efforts to hire, support and retain the people who provide vital services, the Government of Ontario has created HSCPOA, which offers significant benefits to PSWs, their employers, and the people who count on their care.



Visit: hscpoa.com