



Ontario's Healthcare System Partners

Together we're stronger

Together we can work towards making Ontario's healthcare system better, stronger and safer for everyone. Be a part of improved care for Ontario's residents in their homes, hospitals, long-term care facilities, or other environments where care is provided.

The Government of Ontario has established the Health and Supportive Care Providers Oversight Authority (HSCPOA) to register and oversee Personal Support Workers (PSWs) to protect the public. As a new oversight body, HSCPOA is asking for help from system partners to spread the word and communicate the value of registration. Bringing accountability and oversight of PSWs enables employers and the public to easily find care providers in good standing with HSCPOA.

6 reasons for PSWs to apply to register with HSCPOA



It increases public recognition.
Being registered shows PSWs have met qualifications and requirements which builds public trust.



More employment opportunities.
Being on HSCPOA's Public Register means employers and the public can easily find qualified, registered PSWs. Employers may prefer to hire HSCPOA registered PSWs.



It shows their commitment to quality care.
Being registered is voluntary and shows PSWs genuinely care about protecting the public and adhering to HSCPOA's Code of Ethics.



It builds the reputation of PSWs.
When PSWs are registered with HSCPOA it shows they are accountable to provide safe, quality, ethical care.



It helps registered PSWs stand out.
Registrants can use the PSW Visual Mark to display they are registered with HSCPOA.



It's free and voluntary.
There is currently no cost to become registered and be part of HSCPOA's Public Register.

TO QUALIFY, APPLICANTS MUST:

- Meet education or experience requirements
- Communicate in English or French
- Be of good character
- Show a letter of good standing from any other regulatory body (if applicable).



Visit: hscpoa.com

Health and Supportive Care Providers Oversight Authority
Quality care is the cornerstone of our healthcare system and PSWs play a critical role. As part of efforts to hire, support and retain the people who provide vital services, the Government of Ontario has created HSCPOA, which offers significant benefits to PSWs, their employers, and the people who count on their care.