



Health and Supportive Care Providers Oversight Authority



The HSCPOA Visual Mark

Trust at a glance.

When a Personal Support Worker (PSW) wears or otherwise uses the HSCPOA Visual Mark, it means they:



Have voluntarily registered with the Health and Supportive Care Providers Oversight Authority (HSCPOA).



Are committed to providing safe, quality and ethical care.



Are a PSW in good standing with HSCPOA.



Are accountable to an oversight body in place to protect the public.



Have met the minimum requirements for education and/or experience.



Can easily be found on HSCPOA's Public Register, which will show any complaints, discipline history, and any limitations on their registration.

The Visual Mark inspires confidence

It demonstrates to recipients of PSW services and employers that the HSCPOA registered PSW cares about delivering their best every day.



The Visual Mark immediately IDs a registered PSW who is educated and experienced. It is only available to those who meet strict criteria: unauthorized use may result in penalties.

For more information on the Visual Mark, and about registering with HSCPOA, visit: hscpoa.com

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Quality care is the cornerstone of our healthcare system and PSWs play a critical role. As part of efforts to hire, support and retain the people who provide vital services, the Government of Ontario has created HSCPOA, which offers significant benefits to PSWs, their employers, and the people who count on their care.



Visit: hscpoa.com