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Information from HSCPOA



Health and Supportive Care Providers
Oversight Authority



HSCPOA News

Official publication of the Health
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Oversight Authority

HSCPOA eNewsletter | Volume 1 - Issue 3 - November 2024

‘HSCPOA News’ is our **online** newsletter. HSCPOA strives to provide registrants, the public and others with information needed to stay-up-to-date on oversight matters related to personal support workers registered with HSCPOA. Each issue contains information on oversight activities and guidance.



Latest News - Applications open November 8, 2024...

On November 8, 2024 HSCPOA will begin accepting applications for registration. Personal Support Workers (PSWs) who would like to register with HSCPOA can apply through one of the four registration pathways. HSCPOA will begin registering eligible PSWs on December 1, 2024 once the regulations come into force. PSWs in Ontario can learn more about the many benefits of registering with HSCPOA and how to become a registrant. Stay informed by visiting our website often, hscpoa.com ...[more](#)

You can now follow us on social media - please share our messages widely.

Follow [Facebook](#) | [LinkedIn](#) and subscribe to HSCPOA's [YouTube channel](#). Through its [social media](#) platforms, HSCPOA intends to connect with the public, PSWs and others, and share information, and updates...[more](#)

HSCPOA now offers an [English & French website](#).

Please visit often and review information in your preferred language toggling via the top main navigation option.

Ontarians can expect HSCPOA registered PSWs to provide safe, quality, ethical, accountable care

for them and/or their family and friends. All PSWs registered with HSCPOA are held accountable to HSCPOA's Code of Ethics...[more](#)

Those that have a concern regarding the conduct or behaviour of a HSCPOA registered PSW, will have the option to submit a complaint through HSCPOA's Complaints Process *after* December 1, 2024. Following

initial registration of PSWs with HSCPOA, our online Public Register of PSWs will be available. Please access our Public Register to determine if the PSW you have concerns about is registered with HSCPOA...[more](#)

Share [HSCPOA's 'Promotion' web page](#) with your networks

- Link to HSCPOA's website from yours
- Highlight HSCPOA in eNewsletters and/or promotional materials
- HSCPOA Speaker Request Form
- Information Sheets/Handouts...[more](#)

PSW Advisory Committee Recruitment

Our call for expressions of interest for HSCPOA's PSW Advisory Committee was heard! HSCPOA's Board of Directors will review applications using a skills matrix to ensure we have the necessary complement of members as required in the [PSW Advisory Committee Regulation](#).

Successful applicants will be informed in the coming weeks. Board appointments for the PSW Advisory Committee members will take effect on December 1, 2024. Any PSWs appointed to the committee will be conditional on registration with HSCPOA.

VACANCIES: We did not receive any applications from a PSW (or equivalent) who works in a retirement home AND a retirement home employer of PSWs. Please help us recruit, and share our call for expressions of interest within your PSW network...[more](#)

Employer Directory

HHSCPOA has implemented a secure [Employer Directory](#) to help employers find out if their PSW employees are registered. **Access to the Employer Directory will only be available once HSCPOA begins registering eligible PSWs on December 1, 2024.** To gain access to

HSCPOA's Employer Directory, you must be an approved representative. Employers can sign up in advance of December 1, 2024...[more](#)



Answers to FAQs

Find more answers to address commonly asked questions about HSCPOA, the benefits of registration and how to apply for registration...[more](#)



Registration

On November 8, 2024 HSCPOA will begin accepting PSW applications for review. Any eligible applicants will be registered beginning December 1, 2024.

There are 4 pathways to becoming a HSCPOA PSW registrant. Select the registration pathway that applies to you...[more](#)

Benefits to Registration with HSCPOA

There are many reasons to apply to register with HSCPOA.

Among them – trust, respect and accountability; it makes you stand out and differentiates you from unregistered PSWs; you have the right to use the HSCPOA PSW Visual

Mark, a symbol of your dedication to safe, quality, and ethical care; and its free and voluntary ...[more](#)

HSCPOA Code of Ethics

All PSWs registered with HSCPOA are held accountable to HSCPOA's Code Of Ethics...[more](#)



HSCPOA Webinar

In case you missed it - Watch and share HSCPOA's Information Webinar:

[Introduction to HSCPOA - Registration & Oversight of Registered Personal Support Workers \(PSWs\) in Ontario.](#)

[View Webinar Recording](#) (Summer/September 2024)

[View Presentation Slides](#)

[View Answers to Frequently Asked Questions](#)

Watch for updates on upcoming webinar topics for Personal Support Workers and Employers. Learn more about who we are, what we do....[more](#)

[How to
Become a
Registrant](#)

[Benefits to
Registration](#)

[Employers](#)

[Code of
Ethics](#)

[About
HSCPOA](#)

Learn More, Visit: hscpoa.com



Health and Supportive Care Providers
Oversight Authority

The Health and Supportive Care Providers Oversight Authority (HSCPOA) has a mandate to register and provide oversight of registered personal support workers (PSWs) and other potential classes of registrants that may be prescribed by Ontario's government in future regulations. This falls under the new *Health and Supportive Care Providers Oversight Authority Act, 2021*. This new legislation implements a new regulatory approach for the oversight of individuals providing health and supportive care services, beginning with PSWs in Ontario.

HSCPOA | The Health and Supportive Care Oversight Authority (HSCPOA) is a virtual organization without a physical office location. Please contact us by email for any inquiries.

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