

**From:** Health and Supportive Care Providers Oversight Authority <hscpoa@hscpoa.ccsend.com>

**Sent:** January 13, 2026 8:59 AM

**Subject:** HSCPOA News

Information from HSCPOA



Health and Supportive Care Providers  
Oversight Authority



# HSCPOA News

Official publication of the  
Health and Supportive Care Providers  
Oversight Authority

## HSCPOA eNewsletter | Volume 3 - Issue 1 - January 2026

Building trust in accountable Personal Support Worker care in Ontario.

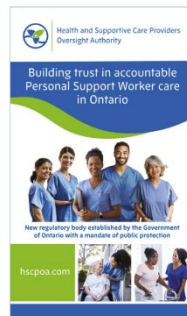
The Health and Supportive Care Providers Oversight Authority (HSCPOA) is a **new regulatory body in Ontario** established by the Government of Ontario with a mandate of public protection.



## Latest News

**In case you missed it - Watch and share our NEW milestone video:**

[Marking the Milestone - One Year of PSW Registration in Ontario - December 2, 2025](#)



### Marking the Milestone One Year of PSW Registration in Ontario

December 2, 2025

**Presenters:**

Trevor Lee, CPA, CMA, ICD.D  
Chief Executive Officer

Deborah Cohen, RD, MHSc  
Registration Manager

## Dispelling the Myths about HSCPOA: OPSWA – HSCPOA Virtual Town Hall

Understanding HSCPOA, Benefits to PSW Registration, and How to Apply

**Date:** Wednesday January 28, 2026

**Two Options - Click your preferred time to register:**

- [10:00 a.m. Town Hall Registration](#)
- [6:00 p.m. Town Hall Registration](#)



## Registration

As of December 1, 2024 HSCPOA began registering eligible PSWs.

Building trust in accountable  
Personal Support Worker care  
in Ontario



New regulatory body established by the  
of Ontario with a mandate of public

## Annual Renewal

Mark your calendar! **HSCPOA's first Annual Registration Renewal is due March 31, 2026.** [more](#)

**Registered PSWs Update - As of December 1, 2025, over 8,400 PSWs have registered! Spread the news & [apply now!](#)**

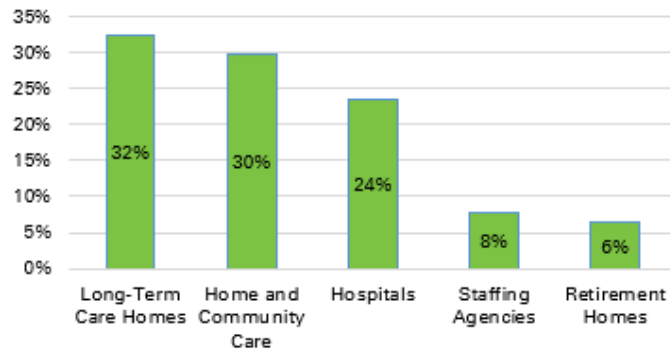
**Total HSCPOA Personal Support Worker  
(PSW) Registrants**

**8,404**

### Registration Pathways:

68% via Ontario PSW Education  
25% via Employed as a PSW in Ontario  
7% via other pathways

## Employment Settings of HSCPOA Registered



\*Self-reported data



Registration with HSCPOA for PSWs Employed in LTC Settings... [more](#)

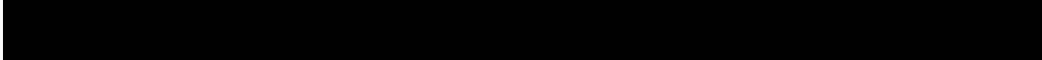


Answers to FAQs

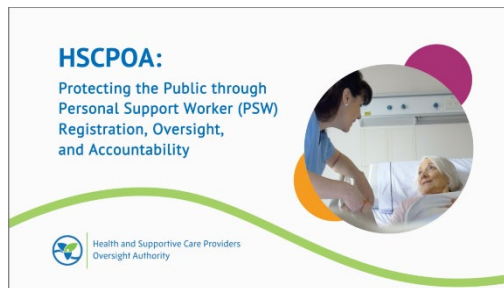


For the latest, accurate information about HSCPOA, access HSCPOA's website.

Find [answers to commonly asked questions](#), the [benefits of registration](#) how to [apply](#) for registration and more.



### HSCPOA Webinar & Promotion



#### Public Awareness:

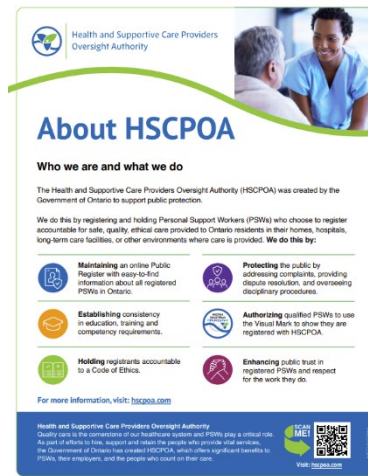
Two 30-second videos '[HSCPOA: Enhancing Public Trust](#)' and '[Ontario PSW Education and Skills-Based Qualification](#)' – to be played interchangeably on digital screens across 185 Ontario

family practice clinics between January and March 2026.

Short articles '[About HSCPOA](#)' will be distributed online via ZoomerMedia in Wellness, Lifestyle and Health Newsletters reaching Ontario subscribers through February and March 2026.

HSCPOA is building awareness and trust in accountable Personal Support Worker care in Ontario. Access Videos 'How to Register with HSCPOA', About HSCPOA...[more](#)

Access InfoSheets 'How to Register with HSCPOA', Benefits of Registration with HSCPOA'...[more](#)



**Share [HSCPOA's Promotional Content](#);** Link to HSCPOA's website and Highlight HSCPOA in eNewsletters. Complete HSCPOA Speaker Request Form



[How to  
Become a  
Registrant](#)

[Benefits to  
Registration](#)

[Employers /  
Employer  
Directory](#)

[HSCPOA  
Code of  
Ethics](#)

[About  
HSCPOA](#)

**Learn More, Visit: [hscpoa.com](http://hscpoa.com)**





[Publications](#) | [Reports & Accountability](#) | [Public Register of PSWs](#) | [Complaints Process](#)

[Promotion](#) | [Videos](#) | [Webinars](#) | [InfoSheets](#) | [Social Media - Facebook](#) | [LinkedIn](#) | [YouTube](#)

**The Health and Supportive Care Providers Oversight Authority (HSCPOA) has a mandate to register and provide oversight of HSCPOA registered personal support workers (PSWs)** and other potential classes of registrants that may be prescribed by Ontario's government in future regulations. This falls under the new *Health and Supportive Care Providers Oversight Authority Act, 2021*. This new legislation implements a new regulatory approach for the oversight of individuals providing health and supportive care services, beginning with PSWs in Ontario.

Through our legislative authority under the *HSCPOA Act, 2021*, HSCPOA regulates (oversees) registered Personal Support Workers (PSWs), and other potential classes of registrants, delivering health and supportive care services in Ontario. HSCPOA registered PSWs are held accountable for safe, quality, ethical care in alignment with HSCPOA's Code of Ethics. Through our online newsletter, HSCPOA will provide registrants, the public and others with information needed to stay up-to-date on oversight matters related to PSWs registered with HSCPOA. Each issue contains information on oversight activities and guidance.

**Please DO NOT Unsubscribe if you are a HSCPOA registrant.** If HSCPOA registered Personal Support Workers 'unsubscribe from this list', you will be contacted by HSCPOA to re-subscribe'. All PSW registrants are required to receive information from HSCPOA regarding annual registration renewal, and other important guidance and program updates. HSCPOA works on the assumption that our registrants get all our emails. We strive to keep communications relevant and to a minimum. Thank you.

HSCPOA | The Health and Supportive Care Oversight Authority (HSCPOA) is a virtual organization without a physical office location. Please contact us by email for any inquiries.

Health and Supportive Care Providers Oversight Authority (HSCPOA) PO Box 27026, RPO Clair,  
Guelph, ON N1L 0C1 CA

[Unsubscribe](#) | [Update Profile](#) | [Constant Contact Data Notice](#)