

From: Health and Supportive Care Providers Oversight Authority <hscpoa@hscpoa.ccsend.com>

Sent: January 20, 2026 7:16 AM

Subject: HSCPOA's Annual Registration Renewal is due March 31, 2026



Health and Supportive Care Providers
Oversight Authority

Building trust in accountable
Personal Support Worker care
in Ontario



New regulatory body established by the
of Ontario with a mandate of public p

January 20, 2026

To: HSCPOA PSW Registrants and Ontario Healthcare System Partners

(Please share with your colleagues)

Mark your calendar! **HSCPOA's first Annual Renewal is due March 31, 2026.**

Renewal will open on February 1, 2026. All PSWs registered with HSCPOA must renew their Certificate of Registration each year to remain an active registrant.

Renewal is quick and easy. HSCPOA PSW registrants log into their profiles and submit an online renewal form.

**All Certificates of Registration will automatically expire on A
unless a PSW registrant renews their registration with HSCP
the March 31st deadline date each year.**

How to renew?

Step 1: Beginning **February 1, 2026**, registrants can [log into their HSCPOA PSW registrant profile](#) and select '**Renew**'.

Step 2: Profile Update – PSW Registrants review information in their registrant profile and update any changes such as contact information and employment details.

Step 3: Complete the renewal form which asks questions about a HSCPOA registered PSW's personal care provider education, if applicable, and their personal care provider work history, within and outside Ontario, if applicable.

Some renewal form questions are required for HSCPOA's annual reporting requirements to the Ontario Ministry of Health. Information reported by HSCPOA to the Ministry of Health will be sent in anonymous format. Some questions will only be asked at the first annual renewal, other questions may be asked each year.

Is there a fee to renew?

There is currently no fee for HSCPOA PSW registrants to renew their registration. HSCPOA may charge fees for annual renewal in the future, subject to Ontario Ministry of Health decision making.

What happens if a PSW registrants doesn't renew their HSCPOA regis

If a PSW registrant doesn't renew by March 31st each year, their certificate of registration with HSCPOA automatically expires. A status of "**Inactive**" will be displayed on [HSCPOA's Public Register of PSWs](#), and the registration history on the Public Register will also show the registration has expired. PSWs must then apply for reinstatement with HSCPOA.

Renewal Resources

To assist PSW registrants to complete their annual renewal, the following resources are available:

- [Annual Renewal Guide](#)
- [Annual Renewal FAQs](#)

Still have questions?

We're here to help.

Email your annual renewal questions to: registration@hscpoa.com

Sincerely,

Registration Program

Health and Supportive Care Providers Oversight Authority (HSCPOA)

Learn more: hscpoa.com

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The Health and Supportive Care Providers Oversight Authority (HSCPOA) has a mandate to register and provide oversight of HSCPOA registered personal support workers (PSWs) and other potential classes of registrants that may be prescribed by Ontario's government in future regulations. This falls under the new *Health and Supportive Care Providers Oversight Authority Act, 2021*. This new legislation implements a new regulatory approach for the oversight of individuals providing health and supportive care services, beginning with PSWs in Ontario.

Through our legislative authority under the *HSCPOA Act, 2021*, HSCPOA regulates (oversees) registered Personal Support Workers (PSWs), and other potential classes of registrants, delivering health and supportive care services in Ontario. HSCPOA registered PSWs are held accountable for safe, quality, ethical care in alignment with HSCPOA's Code of Ethics. Through our online newsletter, HSCPOA will provide registrants, the public and others with information needed to stay up-to-date on oversight matters related to PSWs registered with HSCPOA. Each issue contains information on oversight activities and guidance.

Please DO NOT Unsubscribe if you are a HSCPOA registrant. If HSCPOA registered Personal Support Workers 'unsubscribe from this list', you will be contacted by HSCPOA to re-subscribe'. All PSW registrants are required to receive information from HSCPOA regarding annual registration renewal, and other important guidance and program updates. HSCPOA works on the assumption that our registrants get all our emails. We strive to keep communications relevant and to a minimum. Thank you.

HSCPOA | The Health and Supportive Care Oversight Authority (HSCPOA) is a virtual organization without a physical office location. Please contact us by email for any inquiries.

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