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Sent: March 10, 2026 8:52 AM

Subject: HSCPOA News

Information from HSCPOA



Health and Supportive Care Providers
Oversight Authority



HSCPOA News

Official publication of the
Health and Supportive Care Pro
Oversight Authority

HSCPOA eNewsletter | Volume 3 - Issue 2 - March 2026

Building trust in accountable Personal Support Worker care in Ontario.

The Health and Supportive Care Providers Oversight Authority (HSCPOA) is a **new regulatory body in Ontario** established by the Government of Ontario with a mandate of public protection.



Latest News

[PSW Educators Resources](#)

New resources for PSW educators, students, and graduates. Access the [Educators section](#) | [PSW Educators Resources](#) page; click the images below.

PSW Educators, please help HSCPOA distribute accurate information to PSW students, former/recent graduates, and others within your network.

Health and Supportive Care Providers Oversight Authority

Welcome!

You're on your way to becoming a Personal Support Worker in Ontario

The Health and Supportive Care Providers Oversight Authority (HSCPOA) is the oversight body for Personal Support Workers (PSWs) in Ontario.

Once you complete your PSW education program, we encourage you to become a HSCPOA registered PSW.

Registration with HSCPOA shows you are committed to deliver safe, quality, ethical, and accountable personal care. Registration with HSCPOA is something to be proud of!

You're Here

Visit hscpoa.com to learn more about:

- [Benefits to Registration](#)
- [How to become a Registrant](#)
- [Answers to FAQs](#)

For more information visit, hscpoa.com/applicants

Health and Supportive Care Providers Oversight Authority

Congratulations!

You can be proud. You've finished your Personal Support Worker education program.

The Health and Supportive Care Providers Oversight Authority (HSCPOA) is the oversight body for HSCPOA registered Personal Support Workers (PSWs) in Ontario.

Before you start your job search, become a HSCPOA registered PSW.

PSW registration with HSCPOA tells care recipients, families, employers, colleagues, and the public that you will uphold HSCPOA's *Code of Ethics* and deliver safe, quality, ethical, and accountable care, **a good thing for all!**

You can apply online through [Path 1: Ontario PSW Education](#).

What's Next?

- Registration
- Employment Opportunities
- Trust, respect & recognition
- HSCPOA PSW Visual Mark

Apply to Register

To apply, visit hscpoa.com/applicants/ontario-psw-education

**In case you missed it -
Watch and share:**

Dispelling the Myths
about HSCPOA: (Jan. 28, 2026)



OPSWA-HSCPOA Virtual Town Hall

Dispelling the Myths
About HSCPOA

January 28, 2026

Presenters:

Trevor Lee, CPA, CMA, ICD.D
Chief Executive Officer

Deborah Cohen, RD, MHSc
Registration Manager

Understanding HSCPOA,
Benefits to PSW Registration, and How to Apply

[Watch the OPSWA-HSCPOA Virtual Town Hall Webinar Recording](#)

[Review HSCPOA Presentation Slides](#)

[View Answers to Frequently Asked Questions](#)



Registration

As of December 1, 2024 HSCPOA began registering eligible PSWs.

Building trust in accountable
Personal Support Worker care
in Ontario



New regulatory body established by the
of Ontario with a mandate of public

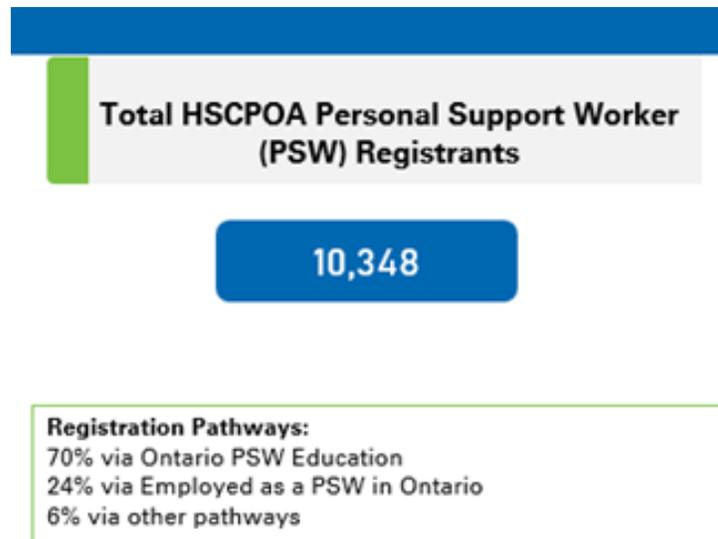
Annual Renewal

HSCPOA's first Annual Renewal is due by March 31, 2026, for all PSWs who became registered on or before January 31, 2026. These PSW registrants must renew their registration no later than March 31, 2026, or their HSCPOA registration will expire on April 1, 2026.

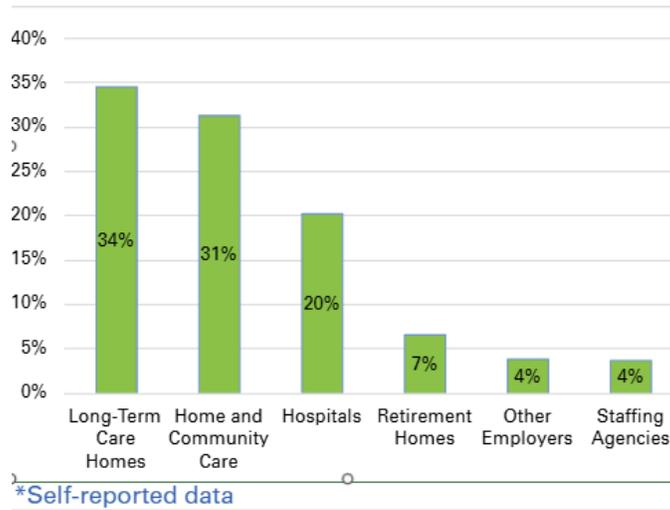
Anyone who became a HSCPOA registered PSW on or after February 1, 2026, will complete their first annual renewal in 2027. [more](#)

Registration Stats

As of February 28, 2026, over 10,348 PSWs have registered! Spread the news & [apply now!](#)



Employment Settings of HSCPOA Registered



Registration with HSCPOA for PSWs Employed in LTC Settings... [more](#)



Answers to FAQs



For the latest, accurate information about HSCPOA, access HSCPOA's website.

Find [answers to commonly asked questions](#), the [benefits of registration](#) how to [apply](#) for registration and more.

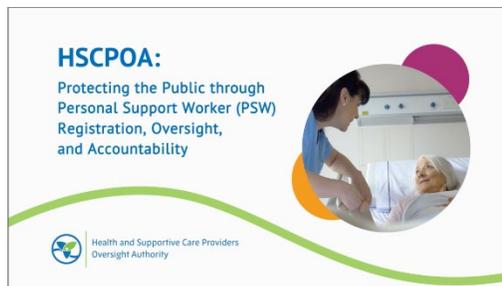
HSCPOA Presentation Requests

Seeking a presentation for your organization?

Help build understanding about HSCPOA amongst your PSW employees and others by submitting a [HSCPOA Speaker Request](#)



HSCPOA Webinar & Promotion



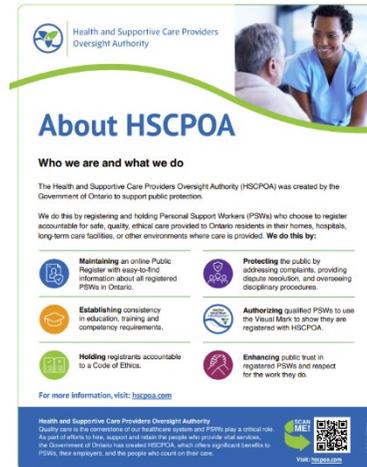
Public Awareness:

Access from the [public web page](#), articles distributed online via ZoomerMedia in Wellness, Lifestyle and Health Newsletters reaching Ontario subscribers February - March 2026.

Two 30-second videos '[HSCPOA: Enhancing Public Trust](#)' and '[Ontario PSW Education and Skills-Based Qualification](#)' – played interchangeably on digital screens across 185 Ontario family practice clinics from January-March 2026.

HSCPOA is building awareness and trust in accountable Personal Support Worker care in Ontario. Access Videos 'How to Register with HSCPOA', About HSCPOA...[more](#)

Access InfoSheets 'How to Register with HSCPOA', Benefits of Registration with HSCPOA'...[more](#)



Share [HSCPOA's Promotional Content](#); Link to HSCPOA's website and Highlight HSCPOA in eNewsletters.



[How to
Become a
Registrant](#)

[Benefits to
Registration](#)

[Employers /
Employer
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Learn More, Visit: hscpoa.com



Health and Supportive Care Providers
Oversight Authority

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The Health and Supportive Care Providers Oversight Authority (HSCPOA) has a mandate to register and provide oversight of HSCPOA registered personal support workers (PSWs) and other potential classes of registrants that may be prescribed by Ontario's government in future regulations. This falls under the new *Health and Supportive Care Providers Oversight Authority Act, 2021*. This new legislation implements a new regulatory approach for the oversight of individuals providing health and supportive care services, beginning with PSWs in Ontario.

Through our legislative authority under the *HSCPOA Act, 2021*, HSCPOA regulates (oversees) registered Personal Support Workers (PSWs), and other potential classes of registrants, delivering health and supportive care services in Ontario. HSCPOA registered PSWs are held accountable for safe, quality, ethical care in alignment with HSCPOA's Code of Ethics. Through our online newsletter, HSCPOA will provide registrants, the public and others with information needed to stay up-to-date on oversight matters related to PSWs registered with HSCPOA. Each issue contains information on oversight activities and guidance.

Please DO NOT Unsubscribe if you are a HSCPOA registrant. If HSCPOA registered Personal Support Workers 'unsubscribe from this list', you will be contacted by HSCPOA to re-subscribe'. All PSW registrants are required to receive information from HSCPOA regarding annual registration renewal, and other important guidance and program updates. HSCPOA works on the assumption that our registrants get all our emails. We strive to keep communications relevant and to a minimum. Thank you.

HSCPOA | The Health and Supportive Care Oversight Authority (HSCPOA) is a virtual organization without a physical office location. Please contact us by email for any inquiries.

Health and Supportive Care Providers Oversight Authority (HSCPOA) PO Box 27026, RPO Clair,
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