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Information from HSCPOA



Health and Supportive Care Providers  
Oversight Authority



# HSCPOA News

Official publication of the  
Health and Supportive Care Providers  
Oversight Authority

## HSCPOA eNewsletter | Volume 3 - Issue 4 - October 2026

Building trust in accountable Personal Support Worker care in Ontario.

The Health and Supportive Care Providers Oversight Authority (HSCPOA) is a **new regulatory body in Ontario** established by the Government of Ontario with a mandate of public protection.



## Latest News

### NEW Resource:

#### [What's the difference? Regulatory Bodies, Associations, Unions, & Employers:](#)

The resource was created to enhance understanding of the different roles regulatory bodies, associations, unions, and employers play in Ontario's health care system so Personal Support Workers (PSWs) know where to ask questions and seek support.



## Notice of HSCPOA Inaugural Annual General Meeting (AGM) 2026

**Date: November 18, 2026 | 3:00 – 4:30 p.m. EST**

[Join us virtually](#) for an informative AGM session as we reflect on our progress from inception and celebrate key milestones over the past year.

### Public awareness Activity - October-December 2026:

30-second videos '[HSCPOA: Enhancing Public Trust](#)' and '[Ontario PSW Education and Skills-Based Qualification](#)' – to be played interchangeably on digital screens across 185 Ontario family practice clinics. Articles '[About HSCPOA](#)' will be distributed online via ZoomerMedia in wellness, lifestyle and health newsletters reaching Ontario subscribers. This year, a full-page ad promoting 'About HSCPOA's information sheet placed in a print magazine.



### Registration

As of December 1, 2024, HSCPOA began registering eligible PSWs.

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## Voluntary Registration

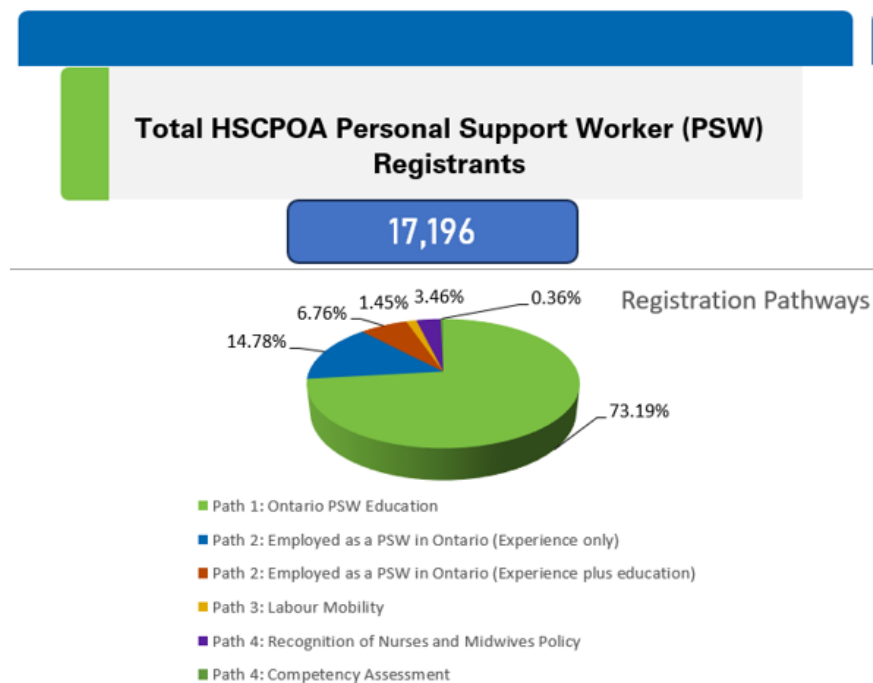
The government's decision to begin with voluntary registration for PSWs was designed to support a smooth transition to PSW regulation while minimizing potential disruptions to the health care system and PSW workforce in the province. Future decisions, including a move to mandatory registration, will be determined by the Ministry of Health.

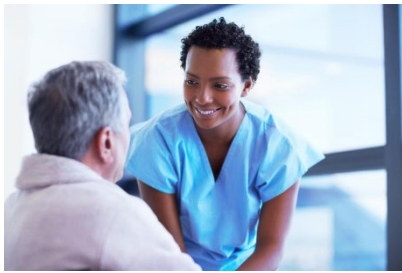
PSWs, employers, educators and others: Please apply and help inspire others to apply for registration with HSCPOA. The application process is quick and easy. [Learn more...](#)

## Registration Stats

**As of September 30, 2026 over 17,000 PSWs have registered!**

**Spread the news & [apply now!](#)**





## Registration with HSCPOA for PSWs Eligible under Path 2:

The Ministry of Health's intention for HSCPOA's [Path 2: Employed as a PSW in Ontario](#) (legacy pathway) is to provide a registration pathway for as many individuals currently working as PSWs in the province. As commonly done with new regulatory bodies, a legacy pathway is time limited. This means there is a higher priority for PSWs eligible under Path 2 (e.g., those trained on the job exclusively, or those educated before July 1, 2014) to become registered before Path 2 closes.

### Registration with HSCPOA for PSWs Employed in Long-Term Care Settings

PSWs working in long-term care (LTC) homes in Ontario must meet the PSW qualifications under the [Fixing Long-Term Care Act, 2021](#). HSCPOA has [developed a resource](#) to aid in understanding [HSCPOA Registration for PSWs Employed in LTC Settings](#).

### Path 2 Employer Form Process Change

As part of HSCPOA's application process through [Path 2: Employed as a PSW in Ontario, a Confirmation of Employment and Personal Support Worker Skills Form](#) must be completed by an applicant's current/previous employer within the past three years before the date of application to HSCPOA.

**Completed employer forms must be sent directly to HSCPOA at:**  
[registration@hscpoa.com](mailto:registration@hscpoa.com)

### Streamlined Employer Form Process for Employers

To create efficiencies, employers with several PSW employees who are eligible for registration with HSCPOA through [Path 2](#) are encouraged to provide a list to HSCPOA through our streamlined process. [Learn more...](#)

### Update your HSCPOA PSW Registrant Profile

PSW Registrants: make sure that your HSCPOA PSW registrant profile remains current. [Login to your registrant dashboard](#) to update any changes to your personal, and employment information.



## Answers to FAQs



For the latest, accurate information about HSCPOA, access HSCPOA's website.

Find [answers to commonly asked questions](#), the [benefits of registration](#) how to [apply](#) for registration and more.

### HSCPOA Presentation Requests

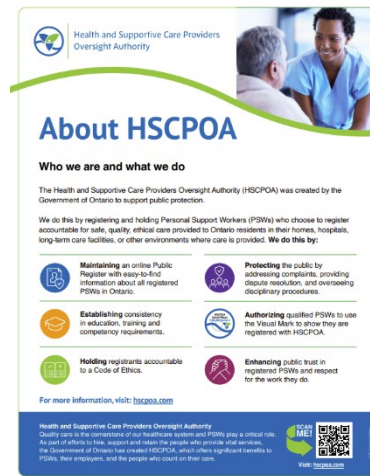
Seeking a presentation for your organization?

Help build understanding about HSCPOA amongst your PSW employees and others by submitting a [HSCPOA Speaker Request](#)



## Access InfoSheets

Be sure to download the latest versions from HSCPOA's website to help build understanding about HSCPOA, the Benefits to Registration, Complaints process, and [more](#)



**Share [HSCPOA's Promotional Content](#);** Link to HSCPOA's website and highlight HSCPOA in eNewsletters.



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**The Health and Supportive Care Providers Oversight Authority (HSCPOA) has a mandate to register and provide oversight of HSCPOA registered personal support workers (PSWs)** and other potential classes of registrants that may be prescribed by Ontario's government in future regulations. This falls under the new *Health and Supportive Care Providers Oversight Authority Act, 2021*. This new legislation implements a new regulatory approach for the oversight of individuals providing health and supportive care services, beginning with PSWs in Ontario.

Through our legislative authority under the *HSCPOA Act, 2021*, HSCPOA regulates (oversees) registered Personal Support Workers (PSWs), and other potential classes of registrants, delivering health and supportive care services in Ontario. HSCPOA registered PSWs are held accountable for safe, quality, ethical care in alignment with HSCPOA's Code of Ethics. Through our online newsletter, HSCPOA will provide registrants, the public and others with information needed to stay up-to-date on oversight matters related to PSWs registered with HSCPOA. Each issue contains information on oversight activities and guidance.

**Please DO NOT Unsubscribe if you are a HSCPOA registrant.** If HSCPOA registered Personal Support Workers 'unsubscribe from this list', you will be contacted by HSCPOA to re-subscribe'. All PSW registrants are required to receive information from HSCPOA regarding annual registration renewal, and other important guidance and program updates. HSCPOA works on the assumption that our registrants get all our emails. We strive to keep communications relevant and to a minimum. Thank you.

HSCPOA | The Health and Supportive Care Oversight Authority (HSCPOA) is a virtual organization without a physical office location. Please contact us by email for any inquiries.

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